



QUALITY POLICY

LAST UPDATE: APRIL, 2023

**LIPSA**



OUR COMMITMENT

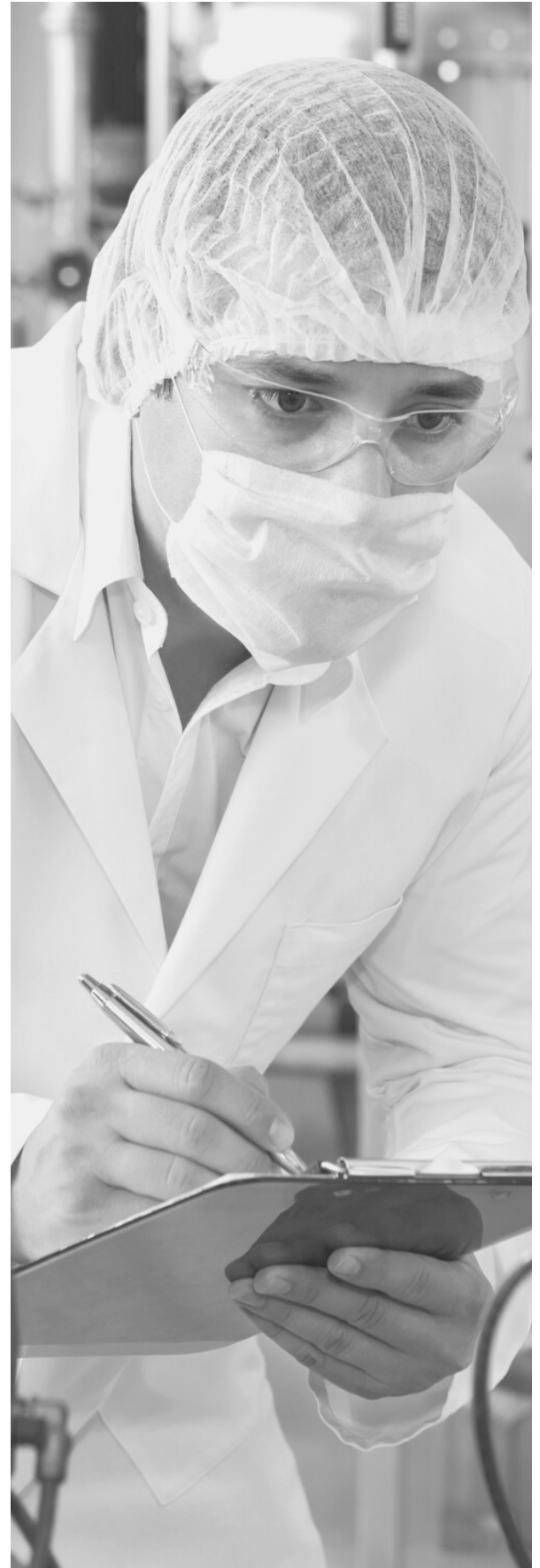
At LIPSA, we are committed to offering high-quality, safe, and authentic products that meet or exceed our customers' expectations.

Through our Quality and Food Safety Management System based on the GFSI principles, we continuously review our quality and food safety objectives and results, enabling us to improve our processes to ensure consistent quality in all our operations.

Our Quality Policy is based on the following principles:

1. We foster a culture of quality and food safety throughout our organization. We believe that every employee plays a critical role in ensuring that our products meet the highest standards of quality and safety.
2. We are committed to complying with all applicable legal and regulatory requirements and the requisites of our customers, as well as ensuring the safety and authenticity of our products.
3. We work towards the continuous improvement of our processes, products, and services to meet the changing needs of our customers and to be a leading group in our market.
4. We recognize the importance of training and developing our employees to ensure they have the necessary skills, knowledge, and experience to achieve our quality objectives. We are committed to providing the leadership, management, and resources necessary for this.
5. We promote open and transparent communication with our customers, employees, and other stakeholders to ensure that we understand their needs and expectations, are at the forefront of new challenges, and have state-of-the-art industrial facilities.
6. We are committed to minimizing our environmental impact and promoting sustainable practices in all our operations, always with maximum safety for our employees.

Teamwork, commitment, and support from all are vital to achieving our quality objectives; therefore, this Quality Policy will be communicated to all employees and third-party stakeholders.





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*Santa Perpètua de Mogoda, April
28th, 2023*

D. Francisco Soler Rodríguez
CEO at LÍPIDOS SANTIGA, S.A.

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